Internet Access for Families

For families who DO NOT have any internet access at home, there will be several options available. Please keep in mind that we’re prioritizing internet access to those families who need it most.

If your family already has internet access and you experience connection issues, please **DO NOT** call the Unit 4 Help Desk line, as we are unable to troubleshoot 3rd-party internet service at your home. Instead you will need to call your internet service provider.

1. **Public Broadcasted Internet Options**

   **Option 1**
   Unit 4 wi-fi will be accessible in select Unit 4 buildings’ parking lots and public spaces including:
   - Douglas Park
   - Hazel Park
   - Spalding Park
   - Randolph Street Community Garden
   - Garden Hills
   - Tommy Stewart Field
   - McKinley Field
   - Windsor Administration Building
   - Centennial North Parking Lot
   - Central East Parking Lot
   - Garden Hills West Parking Lot
   - Jefferson West Fields

   **Option 2**
   EduRoam authentication service will allow students to login at Parkland and U of I campuses, as well as other educational institutions across the United States.

   To login use:
   - SSID: Eduroam
   - EAP Method: PEAP
   - Identity: [your login]@champaignschools.org
   - Password: [your password]

2. **Comcast Internet Services**

   The District has partnered with Comcast to provide home internet services to families **FOR ONE YEAR** through a promotional code.

   This is for families who currently **DO NOT** have internet access. This will not be available for families who currently have service through Comcast or other providers. **To request a promo code, please reach out to your student(s) building for more information.**

3. **Verizon Wireless Hotspots**

   If your family is unable to use the Comcast codes, we have a **very limited** amount of wireless hotspots for families to use. These have limited speed and data capacity, and should be limited to school work. If your family fits into this category, please reach out to your student(s) building for more information.